

## **MUKAND LAL NATIONAL COLLEGE**

(Affiliated to Kurukshetra University, Kurukshetra)

YAMUNA NAGAR – 135 001 (Haryana)

Estd. 1955

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## **Criterion 1 - Curricular Aspects**

### 1.4 Feedback System

**Metric No. 1.4.1** Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc. and action taken report on the feedback is made available on institutional website.

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Dr. Ritu Kumar (Offg. Principal)

Retu Kuma

Principal

Mukand Lal National College, YAMUIA NAGAR (Haryana)

# ACTION TAKEN RPEORT ON FEEDBACK OF STAKEHOLDERS 2021-22

The feedback given by the stakeholders (Students, Teachers and Alumni) has been analysed and suitable action was taken to satisfy their expectations. Based on the feedback of stakeholders, the action taken are illustrated in the following table:

Feedback/Suggestions	Action Taken	
Extra classes should be arranged for timely completion of syllabus.	Yes, as and when required	
Availability of course related video lectures and study material should be ensured.	Yes, video Lectures and e-content is made available to students through online platforms in some subjects.	
All the teachers should ensure discussion with students related to their performance in assignments so that they can improve upon.	The teachers discuss the performance of students in class tests and assignments.	
There should be more interaction between teachers and students so that the teachers can better understand potential of each student and guide them accordingly.  Workshop on mentorship to make mentors more responsible and alert in terms of their responsibility towards the academic, social, cognitive, emotional and personality growth of students.	<ul> <li>Mentor- Mentee groups are created every year.</li> <li>The students (mentees) are allotted to the faculty members (mentors) in groups.</li> <li>The mentor provides advice and guidance to their mentee to help them grow, learn, and develop personally and professionally.</li> <li>Students share their problems with their mentors also.</li> <li>Such interactions are helpful for mentors to know the strengths and weaknesses of the mentees.</li> </ul>	
SWOT analysis of students should be done to understand their problems and potential.		
Industrial visits/training/internship of students should be done on a regular basis. More educational trips should be organized for students.	Many industrial visits, study tours and extension activities were conducted during the session.	
Students should be given representation in more committees of the college so that can directly be involved in decision making process for quality improvement in college.	Students are the members of ICCASH, IQAC, all clubs and societies and play a major role in organizing many events of their respective club or society.	
More workshops, seminars, guest lectures and competitions for personality enhancement should be organized.	Many competitions, extension lectures, workshops and other different kind of activities were conducted during the session.	

More classrooms should be equipped with ICT tools.	37 classrooms are ICT enabled to facilitate teaching.		
Repair and maintenance of equipment and furniture in labs should be done on regular basis.	<ul> <li>New Mathematics Lab was created.</li> <li>Statistics Lab was allocated a new space.</li> <li>Renovation in Chemistry and Physics Lab was done.</li> </ul>		
More latest version books should be arranged for students in college library.	More recent editions of books were purchased in college library.		
Outsiders should not be allowed to enter in the college premises.	In order to make College a safe and secure place for all, Discipline Committees have been formed lecture wise as per time table to restrict the entry of outsiders.		
Infrastructure in classrooms should be regularly maintained and upgraded.	Done, as and when required		
Feedback from students should be taken and acted upon to monitor, review and improve the teaching-learning process.	Yes, Feedback is collected, reviewed and suitable actions are taken.		

Dr. Rachna Aggarwal (Conyener, Feedback Collection and Analysis Committee)

IQAC M.L.N. Collage

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Ortu Kumar Or. Ritu Kumar (Offg. Principal)

Principal

Mukand Lal National College, YAMUKA NAGAR (Haryana)

#### 2020-21

The feedback received from stakeholders was thoroughly analyzed by the feedback committee, leading to appropriate actions being implemented to meet the expectations of students, alumni, and teachers. Based on the feedback of stakeholders, the actions taken are illustrated as:

- Various activities like competitions, extension lectures, workshops, etc., were conducted online during the session.
- Extra classes were organized as needed to ensure timely completion of the syllabus.
- PG students in their final year were provided with student seminars as part of the curriculum.
- To address certain challenges, the college is taking the following steps:
  - Developing more ICT equipped classrooms for the students.
  - Assigning mentors and conducting mentoring sessions.
  - Faculty members prepared recorded video lectures to aid learning.
  - Utilizing Google workspace for education to conduct online classes, combining ICT tools and pedagogies.
  - Transitioning all activities to online platforms in response to prevailing conditions.
  - Faculty members also prepared and uploaded video lectures to the ERP portal for accessibility.

By implementing these measures, the college aims to enhance the overall learning experience and create a conducive environment for all stakeholders.

(Dr. Rachna Aggarwal)

Coordinator

IQAC

M.L.N. Collage Yamuna Nagar

#### 2019-20

Based on the feedback and recommendation from all stakeholders the action taken report is given below:

- 14 extension lectures were organized by different department and cells of the college.
- 251 students were placed in companies of repute through placement drives.
- Many activities like quiz, poster making competition, exhibition etc. were organized by different departments and cells of the college for holistic development of students.
- 10 extension /outreach activities were organized through NSS/NCC/Red cross/Youth Red Cross (YRC) etc.
- E-content was developed by faculty for students during sudden lockdown due to CORONA pandemic.
- In order to make College a safe and secure place for all, Discipline Committees have been formed to restrict the entry of outsiders.

(Dr. G.K. Sethi)
IQAC Co-ordinator
Coordinator
IQAC
M.L.N. Collage
Yamuna Nagar

#### 2018-19

Based on the feedback and recommendation from all stakeholders the action taken report is given below:

- 15 extension lectures were organized by different department and cells of the college.
- 424 students were placed in companies of repute through placement drives.
- Many activities like quiz, poster making competition, exhibition etc. were organized by different departments and cells of the college for holistic development of students.
- 27 extension /outreach activities were organized through NSS/NCC/Red cross/Youth Red Cross (YRC) etc.
- In order to make College a safe and secure place for all, Discipline Committees have been formed to restrict the entry of outsiders.
- The campus's CCTV surveillance was augmented by the addition of thirteen more cameras.

(Dr. G.K. Sethi)
IOAC Co-ordinator
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#### 2017-18

Based on the feedback and recommendation from all stakeholders the action taken report is given below:

- 11 extension lectures were organized by different department and cells of the college.
- 335 students were placed in companies of repute through placement drives.
- Many activities like quiz, poster making competition, exhibition etc. were organized by different departments and cells of the college for holistic development of students.
- 27 extension /outreach activities were organized through NSS/NCC/Red cross/Youth Red Cross (YRC) etc.

(Dr. G.K. Sethi)

Coordinator

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