

**Mukand Lal National College, Yamunanagar**  
**Student Satisfaction Survey**  
**Session 2017-18**

**Following are questions for student satisfaction survey regarding teaching learning process.**

1. How was the Admission Process of the College?
  - a) Excellent
  - b) Very Good
  - c) Good
  - d) Average
  - e) Fair
2. How were the Library Services of the College?
  - a) Excellent
  - b) Very Good
  - c) Good
  - d) Average
  - e) Fair
3. How well Infrastructure of the college is managed?
  - a) Excellent
  - b) Very Good
  - c) Good
  - d) Average
  - e) Fair
4. How were Canteen Facilities?
  - a) Excellent
  - b) Very Good
  - c) Good
  - d) Average
  - e) Fair
5. How were Drinking Water Facilities in the college?
  - a) Excellent
  - b) Very Good
  - c) Good
  - d) Average
  - e) Fair
6. Medical Room Facilities & Common Room Facilities
  - a) Excellent
  - b) Very Good
  - c) Good
  - d) Average
  - e) Fair
7. How was the Sports Facilities of the College?
  - a) Excellent
  - b) Very Good
  - c) Good
  - d) Average
  - e) Fair
8. How well the Ecological Environment is maintained?
  - a) Excellent
  - b) Very Good
  - c) Good
  - d) Average
  - e) Fair

9. How was Parking Facility of the College?
  - a) Excellent
  - b) Very Good
  - c) Good
  - d) Average
  - e) Fair
10. What about the Quality of teaching in the College?
  - a) Excellent
  - b) Very Good
  - c) Good
  - d) Average
  - e) Fair
11. What is the level of Cooperation & Support provided by the teachers?
  - a) Excellent
  - b) Very Good
  - c) Good
  - d) Average
  - e) Fair
12. What is the level of Cooperation & Support provided by the non-teaching staff of the college?
  - a) Excellent
  - b) Very Good
  - c) Good
  - d) Average
  - e) Fair
13. How was the Quality of Laboratories?
  - a) Excellent
  - b) Very Good
  - c) Good
  - d) Average
  - e) Fair
14. How well Discipline of the College is maintained?
  - a) Excellent
  - b) Very Good
  - c) Good
  - d) Average
  - f) Fair
15. How was Activities organized by clubs & societies like NSS,NCC, etc?
  - a) Excellent
  - b) Very Good
  - c) Good
  - d) Average
  - e) Fair
16. Extension lectures, Educational trips and Seminars organized by the departments.
  - a) Excellent
  - b) Very Good
  - c) Good
  - d) Average
  - e) Fair
17. How well Cultural events organized in the college?
  - a) Excellent
  - b) Very Good
  - c) Good
  - d) Average
  - e) Fair
18. Personality Development Programmes (PDP) organized in the college are
  - a) Excellent
  - b) Very Good

- c) Good
- d) Average
- e) Fair

19. How was Career Counseling and placement support provided by the college?

- a) Excellent
- b) Very Good
- c) Good
- d) Average
- e) Fair

20. Students participation in organizing activities in the college.

- a) Excellent
- b) Very Good
- c) Good
- d) Average
- e) Fair

21. Mention any two Best Practices of college.

- a)
- b)

**Mukand Lal National College, Yamunanagar**  
**Student Satisfaction Survey Report 2017-18**

Student satisfaction survey was conducted successfully for the overall environment and various facilities provided by the college. For this purpose, Final year students were asked to fill the questionnaire given above. 100 students out of 500 responded. Their feedback (in the form of fair, average, good, very good, excellent) was converted on 5 point scale.

S.No.	Questioned asked	Response (Average) (On 5- Point Scale)
1	Admission Process of the College	4.5
2	Library Services of the College	4.2
3	Infrastructure of the College (Class rooms, Furniture, Fans, Tube lights etc.)	4.0
4	Canteen Facilities	4.3
5	Drinking Water Facilities	4.0
6	Medical Room Facilities & Common Room Facilities	4.1
7	Sports Facilities of the College	4.2
8	Ecological Environment (grounds, greenery etc.)	4.6
9	Parking Facility of College.	4.8
10	Quality of teaching in the College	4.4
11	Cooperation & Support provided by the teachers	4.9
12	Cooperation & Support provided by the non-teaching staff of the college.	4.7
13	Quality and Number of Laboratories	4.8
14	Discipline of the College	4.7
15	Activities organized by clubs & societies like NSS,NCC, etc.	4.4
16	Extension lectures, Educational trips and Seminars organized by the departments	4.3
17	Cultural events organized in the college	4.8
18	Personality Development programmes organized in the college	4.2
19	Career Counseling and placement support provided by the college	4.6
20	Students Participation in organizing activities in the college	4.5

From the survey, it was observed that students respond positively to the aid and assistance provided by the faculty members, activities organized by various clubs and societies, personality development programs and they highly appreciate the ground and greenery of the college.

Following recommendations are made by IQAC on the basis of the survey:

1. Class room's infrastructure needs to be strengthened.
2. Canteen facilities need to be upgraded.
3. More extension lectures, educational trips and personality development programmes should be organized for holistic development of students.

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