

Human Behaviour at work

Max. Marks:100

External Assessment: 80

Internal Assessment:20

Note: There will be eight questions in all. A candidate is required to attempt five questions including the question no. 1 which is compulsory. Question no. 1 will comprise of six short answer questions. All questions shall carry equal marks.

Behaviour at Workplace: Nature, Meaning. Group as a medium of learning: Group Development Process; Group Dynamics in Workplaces: Group Cohesiveness; Group Think; Group Conformity; Group Obedience; Group Morale; Group Performance, Group decision- making; Group synergy; Team building.; Interpersonal Influence Processes: Social Loafing, Social Facilitation, Interpersonal Communication; Interpersonal awareness and feedback process; Interpersonal trust; Career roles and identity; Competition and cooperation.

Suggested Readings:

Bennis, W.G. : Essay in Interpersonal Dynamics, U.S.A., Dorsey Press,1979.

Kolb, D. et al. : Organizational Behaviour: An Experiential Approach 5thed., Englewood Cliffs, New Jersey, Hall Inc.,1991.

Kolb, D. et al. : Organizational Behaviour : Practical Readings for Management, 5thed., Englewood Cliffs, New Jersey Prentice HallInc.,1991.

Mainiero, L.A. & Tromley C.L. : Developing Managerial Dskills in OB, New Delhi, Prentice Hall of India,1985.

Moore, M.D. et al. : Inside Organizations : Understanding the Human dimensions, London, Sage,1988.