Logistics Management

Max. Marks:100 External Assessment: 80 Internal Assessment:20

Note: There will be eight questions in all. A candidate is required to attempt five questions including the question no. 1 which is compulsory. Question no. 1 will comprise of six short answer questions. All questions shall carry equal marks.

Logistics: Definition, Concept, Scope, Role & Importance, Coordination function of logistics, Total cost concept System approach to logistics, objectives of logistics management.

Customer Service: concept & practices

Supply chain management: Definition, Components, Role of logistics in SCM,

Difference between Physical Distribution, logistics & SCM,

Order processing

Warehousing: Meaning, types & functions

Inventory Management: Definition, functions, cost and cost control Transportation:

types & transportation networks

Logistics packaging: packaging material & packaging cost

Role of technology in logistics, logistics performance measurement & control

Reference Books:

Bower Sox D.J & Closs D.J , Logistical Management,TMG Kapoor Satish & Kansal P. Basics of Distribution Management ,PHI Lambert D, Stock JR & Ellram LM, Strategic logistics management,TMG Panda TP, Sahadev, Sales & Distribution Management, Oxford UniversityPress Sahay B.S, Supply Chain Management: For Global Competitiveness, 1stEdition, Mc Millan Bhattacharyya S.K. , Logistics Management , S. Chand & Co.ltd Sople Vinod V, Logistics Management, PearsonsEducation